

CULLODEN MEDICAL PRACTICE NEWSLETTER

JULY 2008

PRIMARY CARE NURSE - COMMUNITY

We are pleased to announce, following an 18 month pilot, that Shonagh Gorman has joined the practice permanently and we would just like to remind you that community nursing should be requested through the practice.

MISSED APPOINTMENTS

We are still getting a lot of patients who do not attend for a booked appointment. We realise that there are many reasons why you are not able to keep your appointment but please always try to let us know if you are unable to attend so that we can allocate the appointment to someone else. Due to the amount of patients at this Practice, we are extremely busy and short of appointments therefore, every spare appointment is crucial! Please see box below for missed appointment times:-

TIME LOST FOR MISSED APPOINTMENTS

January -	22 Hours 00 Mins	February -	19 Hours 30 Mins
March -	21 Hours 30 Mins	April -	21 Hours 40 Mins
May -	21 Hours 24 Mins	June -	20 Hours 20 Mins

Total this year so far: 146 hours 44 minutes of lost Doctor and Nurse time!!!

CHILDHOOD VACCINATIONS

Health visitors have now been relocated to the centre of Inverness and as a result our Primary Care Nurses now run baby clinics. These are held each Wednesday morning from 9.30am – 12.30pm.

LABORATORY TEST RESULTS

Please note that we would prefer patients to telephone in for results rather than come in to the surgery and ask for them at reception. Results can be obtained over the telephone any time between the hours of 2pm till 5pm and we thank you for your ongoing co-operation.

TRAVEL/

PTO

TRAVEL VACCINATIONS

Travel vaccination advice can be obtained from the practice for anyone going on holiday and unsure of the vaccinations required for that country. Please be sure to book a double appointment with the Primary Care Nurse for this service at least 4 weeks before you are travelling.

R.E.A.C.T (Regular Education and Continuing Training)

The following is a list of days when the Practice will be closed from 1.30pm onwards for REACT:

20th August 2008

2nd September 2008

1st October 2008

PATIENT PARTICIPATION GROUP **(PPG)**

The Culloden Medical Practice **Patient Participation Group (PPG)** are always looking for new members to join. If you are interested and would like more information, please contact Bob Ewen on 01463 793777. **THE NEXT MEETING WILL BE 24TH JULY 2008 AT THE MEDICAL PRACTICE**



Thank you!